



**‘CUBO & ACUHO-I Residence Life Masterclass’
Tuesday 8 & Wednesday 9 May 2018
Burleigh Court, Loughborough University
CUBO Member Rate £345 + VAT
Non Member Rate £435 + VAT**

Overview

This is the second in a series of residential learning programmes that will support careers and the development of Residence Life in the UK.

We are delighted to announce that Lisa Williams and Grant Walters from the USA will be presenting key topics during the event.

The fee includes your overnight accommodation with breakfast at Burleigh Court, Imago at Loughborough University, the Awards Dinner and lunch each day is also provided.

Dress at the Awards Dinner is casual.

How do we book on this course?

Please follow the link below:

[CUBO & ACUHO-I Residence Life Masterclasses](#)

Or alternatively, please contact Lynn Kenny at information@universityhospitality.co.uk or call 0114 222 8983/28907

The venue

This training event will be held at Holywell Park Conference Centre, Holywell Way, Loughborough University Science and Enterprise Park, Loughborough, LE11 3GR. Accommodation will be provided in Burleigh Court Hotel.

Further information about the venue can be found at:

<https://www.holywell-park.co.uk/location/>

Car parking

There is ample free car parking on site.



Lisa Williams

Key Note Presentation on 8 May

Developing Your Residence Life links with Faculties

Masterclass 1 & 5 on 8 May

Masterclass 3 & 7 on 9 May

Lisa Williams currently serves as the **Assistant Director, Living Learning Communities & Retention at Eastern Kentucky University**. She is responsible for creating and sustaining 16 living learning communities, implementing all departmental faculty initiatives, including the Faculty in Residence program, as well as coordinating the outreach and early intervention efforts of Housing & Residence Life.

Prior to Eastern Kentucky University, Lisa has worked in various academic initiatives and living learning community roles at The Ohio State University, Xavier University and the University of Iowa. She chaired the 2017 ACUHO-I Academic Initiatives Conference Planning Committee and served as the 2016 Programs Co-Chair for ACUHO-I's Living Learning Programs Conference. In addition, Lisa collaborated with colleagues to create ACUHO-I's online course on Developing Successful Living Learning Programs. She is also a 2011 alumnus of ACUHO-I's Housing Internship Program, where she worked as a Summer Housing Intern at Clemson University.

Lisa earned her Bachelor's in Journalism and Mass Communication and her Master's in Higher Education & Student Affairs from the University of Iowa. She is currently a doctoral student in the Studies in Higher Education program at the University of Kentucky.



Grant Walters

Key Note Presentation on 9 May

The Key to Measuring Success of Residence Life at your University

Masterclass 1 & 5 on 8 May

Masterclass 3 & 7 on 9 May

Grant Walters currently serves as **ACUHO-I's Director of Educational Programs**, and is responsible for creating and implementing rich resources and experiences within the association that support and develop residence life and housing professionals - including online coursework, institutes and conferences, volunteer engagement, and research and assessment projects that contribute to the Knowledge Domains of ACUHO-I's Body of Knowledge.

Prior to joining the ACUHO-I staff in 2016, Grant worked for fifteen years as a student affairs practitioner in residence life programs at Western Washington University, the University of British Columbia, Miami University, and The Ohio State University, and in Financial Aid and Awards at the University of Manitoba. He is a Past President of the Great Lakes Association of College and University Housing Officers (GLACUHO), and has additionally served in leadership roles within the North West Association of College and University Housing Officers (NWACUHO), the Central Atlantic Affiliate of College and University Residence Halls (CAACURH), The American College Personnel Association (ACPA), and the Ohio College Personnel Association (OCPA). He is also a 1998 alumnus of ACUHO-I's Housing Internship Program, having served as Conference Services Manager at California State University-Northridge.

The Programme

Tuesday 8 May

- 10.30 am** Arrival & Registration
- 11 am** Welcome: David McKown, Director, UHS
- 11.15 am** Plenary Session 1 delivered by Lisa Williams, ACUHO-I
Developing Your Residence Life links with Faculties
- 12.30 pm** **LUNCH**
- 1.30 pm – 2.30 pm** Attend 1st Masterclass from the following topics (you will be asked to pre select prior to attendance and each Masterclass is filled on a first come first served basis)

Masterclass 1	Masterclass 2	Masterclass 3	Masterclass 4
<i>ACUHOI Residence Life Programming</i>	<i>Supporting International Students</i>	<i>Major Incident Procedures - Dealing with a Student Death in Residences</i>	<i>Communicating and Engaging with Students about Residence Life</i>
<i>Grant Walters & Lisa Williams ACUHO-I</i>	<i>Stamatios Kandris Residence Life Co- Ordinator</i>	<i>Ian Munton Director of Library & Student Services</i>	<i>Abigail Henry Client Partner</i>
<i>USA</i>	<i>The University of Edinburgh</i>	<i>Staffordshire University</i>	<i>Oliver Harrison</i>
		<i>Claire Slater Head of Student Support</i>	<i>Campus Life</i>
		<i>Keele University</i>	

2.30 pm **Afternoon Networking Break**

- 3.15 pm - 4.15 pm** Attend 2nd Masterclass from the following topics (you will be asked to pre select prior to attendance and each Masterclass is filled on a first come first served basis)

Masterclass 5	Masterclass 6	Masterclass 7	Masterclass 8
<p><i>ACUHOI Residence Life Programming</i></p> <p><i>Grant Walters & Lisa Williams ACUHO-I</i></p> <p><i>USA</i></p>	<p><i>Supporting International Students</i></p> <p><i>Stamatios Kandris Residence Life Co-Ordinator</i></p> <p><i>The University of Edinburgh</i></p>	<p><i>Major Incident Procedures - Dealing with a Student Death in Residences</i></p> <p><i>Ian Munton Director of Library & Student Services</i></p> <p><i>Staffordshire University</i></p> <p><i>Claire Slater Head of Student Support</i></p> <p><i>Keele University</i></p>	<p><i>Communicating and Engaging with Students about Residence Life</i></p> <p><i>Abigail Henry Client Partner</i></p> <p><i>Oliver Harrison</i></p> <p><i>Campus Life</i></p>

4.15 pm Sharing Best Practice: Open Forum
Delegates invited to speak for 10 minutes on Residence Life: Overcoming Challenges and Success Stories. If you would like to speak please contact us in advance.

7 pm Drinks reception sponsored by Imago

7.30 pm Dinner and Residence Life Awards
Dress Code: Smart Casual

Wednesday 9 May

9 am **Audience with RA Winners: Hosted by Joe Hurd**
This session will cover the pros and cons of being an RA and ways in which Institutions might make them more effective/make better use of them.

10 am -11 am Attend 3rd Masterclass from the following topics (you will be asked to pre select prior to attendance and each Masterclass is filled on a first come first served basis)

Masterclass 1	Masterclass 2	Masterclass 3	Masterclass 4
<p><i>Suicide Intervention and Mental Health</i></p> <p><i>Greg Pevy Trudie Speed Residence Life Co-Ordinators</i></p> <p><i>The University of Sheffield.</i></p>	<p><i>Transitioning into University Living</i></p> <p><i>Cheryl Hutton Senior Residence Life Co-Ordinator</i></p> <p><i>The University of Edinburgh</i></p>	<p><i>Techniques for Interviewing RAs</i></p> <p><i>Grant Walters & Lisa Williams ACUHO-I</i></p> <p><i>USA</i></p>	<p><i>Looking after Your Mate</i></p> <p><i>Rosie Tressler Chief Executive Officer</i></p> <p><i>Student Minds</i></p>

11 am

Morning Networking Break

11.30 am to 12.30 pm

Attend 4th Masterclass from the following topics (you will be asked to pre select prior to attendance and each Masterclass is filled on a first come first served basis)

Masterclass 5	Masterclass 6	Masterclass 7	Masterclass 8
<i>Suicide Intervention and Mental Health</i>	<i>Transitioning into University Living</i>	<i>Techniques for Interviewing RAs</i>	<i>Looking after Your Mate</i>
<i>Greg Pevy Trudie Speed Residence Life Co-Ordinators</i>	<i>Cheryl Hutton Senior Residence Life Co-Ordinator</i>	<i>Grant Walters & Lisa Williams ACUHO-I</i>	<i>Rosie Tressler Chief Executive Officer</i>
<i>The University of Sheffield.</i>	<i>The University of Edinburgh</i>	<i>USA</i>	<i>Student Minds</i>

12.30 pm - 1.15 pm

Lunch

1.15 pm

Final Plenary Session with Grant Walters, ACUHO-I.
The Key to Measuring Success of Residence Life at your University

2.15pm

Closing Remarks & Evaluation

2.30 pm

Depart.



Oliver Harrison

8 May

Communicating and Engaging with Students about Residence Life

Oliver Harrison is currently Creative Director at Campuslife, co-founding the business over 10 years ago with the pioneering digital platform studentcooking.tv. The website showed students the importance that good food and a healthy lifestyle has on communal life at university and quickly won a prestigious Royal Television Society award. Oliver manages the video production team at Campuslife, regularly creating content to promote Residence Life initiatives through YouTube, Instagram and Facebook and filming with students at universities all over the UK. This close contact gives him and the rest of the team at Campuslife an unrivalled, qualitative insight into the lives of students, truly understanding how they study, socialise and live in today's Higher Education sector.



Abigail Henry

8 May

Communicating and Engaging with Students about Residence Life

Abigail Henry is currently Client Partner at Campuslife, the UK's premier student communication specialist and student engagement service. Working alongside over 85 of the UK's leading higher education institutions and private accommodation providers, she develops marketing and communication strategies to help accommodation and commercial services get their messages across to students. This has given her a unique view of the variety of residence life programmes on offer and best practice from across the country. Having specialised in Higher Education for the last decade, she also brings a wealth of experience from outside the sector previously working in marketing for a number of blue chip companies including Manchester United and Ghd.



Joe Hurd

9 May

Audience with RA Winners

Joe Hurd made his television debut on Saturday Kitchen and viewers called for Joe to permanently present the BBC show. Other credits include ITV's prime-time show The Munch Box, Channel Five's

The Saturday Show, The Discovery Channel as well as travelling Europe to find his '5 Best Things' for the Travel Channel.

Joe has worked in restaurants alongside revered chefs such as Francesco Mazzei, Claude Bosi and José Pizarro, as well as behind-the-scenes on shows for Paul Hollywood and Heston Blumenthal; but his real passion lies in supper clubs where, true to his Yorkshire-Calabrian roots, he recreates the big family meals of his youth.



Cheryl Hutton

Masterclass 2 & 6 on 9 May

Transitioning into University Living

Cheryl Hutton currently serves as the Senior Residence Life Coordinator at the University of Edinburgh, Cheryl has over ten years' experience working in Higher Education, Student Support and Residence Life in the UK and Canada. Passionate about all aspects of Student Affairs, particularly mental health, policy, programming and training, Cheryl is undertaking a Masters in Student Affairs in Higher Education alongside degrees in Law and Counselling. As Senior Residence Life Coordinator and a warden at the University of Edinburgh, Cheryl sleeps, eats and breathes Residence Life and loves nothing more than seeing the development and growth of the full-time team, wardens and Resident Assistants (RAs) all working together to build community and foster the best student experience for our 10,000 residents. As well as developing training for the team, Cheryl enjoys learning from others and sharing her knowledge with colleagues in the profession.



Stamatis Kandris

Masterclass 2 & 6 on 8 May

Supporting International Students

Stamatis was first involved in Residence Life in 2009 as a Resident Adviser of a fraternity hall in KY, USA. In 2010 he became the Head Adviser of the male residence halls. After his graduation, he came to the University of Edinburgh as a Postgraduate student and continued as a Resident Assistant in Undergraduate catered accommodation. In 2012 he took up a Warden and Residence Life Coordinator post, among others responsible for RA Training, the introduction of Therapets to UoE student accommodations, and site-wide events. In 2014 he moved to a Postgraduate self-catered accommodation and was involved in the setup of the new Holyrood Postgraduate site. Since 2015 he has been based in Holyrood, overseeing a site of 1,185 wonderful residents of over 70 nationalities and a team of 29 enthusiastic RAs. Holyrood operates the largest Postgraduate community in Edinburgh, is home to the Postgraduate MasterCard Foundation Scholars, and includes the first communal kitchen space in the UK to accommodate 500 residents. Stamatis has helped pilot a multitude of projects to further develop the wellbeing and academic support offered to our Postgraduate students, including the Peer-Proofreading Scheme, the Annual Sustainability Timeline, and the Holyrood Musician Jam Nights.



Ian Munton

Masterclass 3 & 7 on 8 May

Major Incident Procedures - Dealing with a Student Death in Residences

Ian has worked in a Student Services setting in Higher Education for a little over 15 years. Having recently joined Staffordshire University Ian had previously worked at Keele University as their Director of Student Services. Prior to that Ian worked at the University of Sheffield and De Montfort University. Ian has experience of leading a broad range of Student facing Services within the during his career, which include Counselling and Mental Health Support, Disability and Dyslexia Support, Student Learning Services, Careers and Employability, Faith and Chaplaincy and Residence Life.

Ian also has a number of cross-university responsibilities associated with the student experience, including overseeing the delivery of the university's Student Welcome Experience, acting as the PREVENT and Safeguarding lead, chairing the university's Student Mental Health Taskforce and Healthy University Committee and leading on the development of strategy and operations relating to the Institutional prevention of and response to sexual violence.



Greg Pevy

Masterclass 1 & 5 on 9 May

Suicide Intervention and Mental Health

Originally from a retail and customer service background Greg has had several roles within Residence Life at the University of Sheffield since 2012. For the last two years Greg has been a Residence Life Officer responsible for managing a team of Residence Life Coordinators. He has also completed an MA in Higher Education Student Affairs and spent time as a Student Affairs intern at Wright State University, Ohio. Alongside management of student support and conduct Greg co-delivers training courses in Mental Health First Aid and ASIST Suicide Intervention to a range of staff across the University and beyond. Greg is committed to enhancing the Sheffield student experience and has been influential in several collaborative projects including a Community Fridge, Student Worker induction, LGBT+ groups in accommodation, and StarRez software development. Greg's dissertation research used statistical analysis to demonstrate the impact of Residence Life initiatives on student retention and belonging. He has continued to apply academic understandings of Student Affairs to the work of Residence Life at Sheffield as well as enjoying learning from others and sharing experiences with colleagues across the UK (and beyond) whenever possible.



Claire Slater

Masterclass 3 & 7 on 8 May

Major Incident Procedures - Dealing with a Student Death in Residences

Claire Slater is Head of Student Support at Keele University and manages a broad range of teams including the Residence Support team. She is currently working with partners across the institution to develop a Residence Life model at Keele. Claire has introduced a sector leading Sexual Violence Prevention and Support Team at Keele and works with a team of Sexual Violence Liaison Officers to raise awareness and provide specialised support to student survivors. She is also currently leading on a project to raise awareness and tackle hate crime and online harassment and has recently introduced a new active bystander campaign #neverOK.

Claire completed a degree in French and Politics at Reading University and has a Masters in Applied Linguistics from Salford University. She is currently completing her Masters in Student Affairs in Higher Education at Anglia Ruskin University



Trudie Speed

Masterclass 1 & 5 on 9 May

Suicide Intervention and Mental Health

Trudie is a Mental Health First Aid (MHFA) Instructor and an Applied Suicide Intervention Skills (ASIST) Trainer, and she has delivered a number of training sessions to staff working within the Accommodation and Commercial Services department at the University of Sheffield, the wider University, and indeed the City of Sheffield.

Trudie holds an MSc in Human Resources and is currently working on her dissertation for an MA in Student Affairs, which is focused on student support, retention and attainment.

Prior to joining The University of Sheffield, Trudie carried out a number of support roles working with people who presented with complex needs and risks, and she later progressed to managing several projects within voluntary sector organisations in Sheffield. She has extensive HR and Volunteer management experience, having worked with a Housing Association and Sheffield City Council. Further, Trudie was involved in setting up and managing a number of projects that encouraged disengaged individuals to gain work experience through volunteering in the community, which she found to be very rewarding, particularly when people she supported moved onto paid work, education or further volunteering opportunities.

In her current role within the Residence Life team at Sheffield, Trudie is involved in the strategic direction of the department. She leads in a variety of areas and projects including staff recruitment, induction and line management. She is also involved in high-level student disciplinary processes and in responding to and advising on complex student welfare cases. Alongside her colleagues, Trudie is passionate about ensuring that all students living in University accommodation at Sheffield have the optimum experience and are able to access support and development opportunities within the Residences, in order to achieve personal and academic aspirations.



Rosie Tressler

Masterclass 4 & 8 on 9 May

Looking after Your Mate

After working in a range of student facing organisations, Rosie Tressler joined Student Minds, the UK's student mental health charity in 2013. Rosie took over the role of Chief Executive Officer in 2015. Today Rosie and Student Minds

work with over 120 universities and Students' Union's across the UK, developing and delivering peer support, student campaign groups and training schemes, as well as national initiatives such as University Mental Health Day. In 2017, thanks to support from the UPP Foundation, the Student Minds team developed the Student Living project and report, focused on supporting the university accommodation sector deliver a strategic approach to student mental health.