

Frequently Asked Questions

How do you choose your topics?

UHS has an advisory board, with representatives from the College and University Business Officers (CUBO), the Association for Student Residential Accommodation (ASRA), The University Caterers' Organisation (TUCO) and Venuemasters, which makes the decisions.

Can I suggest a topic?

Yes and we would be delighted to hear from any colleague. Click [here](#) or on the contact us button to send us an email.

How do you choose your trainers?

We take advice and recommendations from colleagues and we also have a close relationship with Progressive Training Ltd.

How do you choose your venues?

UHS tries to hold all its seminars in academic venues. We use Venuemasters' venue finding service to identify possible venues. Our priorities are to offer a range of locations throughout the country at venues offering a high standard of service and value for money.

What is the feedback on the most recent UHS seminars?

The table below summarises the results from participant feedback forms from our four most recent seminars. Six is the most positive response and one the most negative. The results for pace, length and depth are the actual number of replies.

	Finance for Chef - Managers	The Student Experience in 2020	Restaurant and Banqueting Skills	Vegetarian Cuisine
The training environment	5.7	4.8, 5.3*	5.6	5.7
Seminar content	5.3	5.4**	5.6	5.1
Visual aids	4.6	5.7***	5.6	5.5
Handouts and course materials	5.3	4.4****	5.3	5.6
Tutor's presentation	5.6	5.4****	5.7	5.6
Tutor's understanding and response to participants' needs	5.5	5.6*****	5.8	5.6
Seminar pace - too fast	0	4	0	0
- about right	15	46	15	8
- too slow	0	0	0	2
Seminar length - too long	0	0	0	1
- about right	12	45	15	8
- too short	3	5	0	1
Seminar depth - too much	0	2	0	0
- about right	13	46	15	8
- too little	2	2	0	2
How much have you gained from the seminar?	5.3	5.1	5.2	5.4
Were your expectations met?	5.1	5.2	5.1	5.1
Sample size	15	50	15	10

Some feedback form questions were modified for the Student Experience seminar to take account of its particular format and were:

* the presentation venue and the break for lunch (two questions)

** the morning session *** the first afternoon session ****the panel discussion

***** advance promotion and booking procedure ***** administration on the day

Will you organise a seminar just for my staff or for venues in my area?

Yes, we would be pleased to do so. We need around ten participants. Click [here](#) or on the contact us button to send us an email.

How can I speak to someone from UHS?

Call us on 07766 525145 or click [here](#) or on the contact us button to send us your telephone number and we will call you back.